JPA Designer

Technical note 2009/01

Overview

This technical note sets out two methods for resolving problems when saving files and lodging EPCs with JPA Designer.

Software issue

Recent changes in the Windows User Access Control system (UAC) in Windows Vista and Windows 7 interfere with file saving operations in JPA Designer. Reported problems include:

- JPA Designer reports an error type 5 on saving calculations (e.g. Error 5 saving categories file from disk).
- JPA Designer reports an error when an EPC is requested (e.g. Cannot update. Database or object is read only).

Resolution

The problem may be resolved by running JPA Designer in compatibility mode (see Method 1), or by turning off UAC for JPA Designer (see Method 2).

Method 1

- At the Windows Start button, right click on the JPA Designer icon and select Properties. The Properties dialogue opens.
- 2. Select the **Compatibility** tab.
- 3. Tick the box **Run this program in compatibility mode for** and select **Windows XP (Service pack 2)** from the drop-down.
- 4. Tick the box **Run this program** as an administrator.
- 5. Click **OK**.
- 6. Run JPA Designer as normal.

🗾 JPA Designer EPC SAP 9.81 Properties 🛛 🛛 📧		
Security	Details	Previous Versions
General	Shortcut	Compatibility
	s with this program and Windows, select the c version.	
Compatibility mode	,	
Run this prog	ram in compatibility mo	de for:
Windows XP (Service Pack 2)		
Settings		
Run in 256 colors		
Run in 640 x 480 screen resolution		
Disable visual themes		
Disable desktop composition		
Disable display scaling on high DPI settings		
Privilege Level		
Run this program as an administrator		
Show settings for all users		
	ок	Cancel Apply

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Method 2

- At the Windows Start button, right click on the JPA Designer icon and select Run as administrator. The UAC dialogue opens.
- 2. Click Allow.
- 3. To prevent having to do this every time you start the program, return to the Windows **Start** button, right click on the **JPA Designer** icon and select **Properties**.
- 4. In the **Compatibility** tab tick **Run this program as an administrator**.
- 5. Click **OK**.
- 6. Run JPA Designer as normal.

Further information

Additional information about JPA Designer may be found on our web site (www.techlit.co.uk).

Technical support enquiries by email only to support@techlit.co.uk.

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