

JPA Designer



Technical note 2009/01

Overview

This technical note sets out two methods for resolving problems when saving files and lodging EPCs with JPA Designer.

Software issue

Recent changes in the Windows User Access Control system (UAC) in Windows Vista and Windows 7 interfere with file saving operations in JPA Designer. Reported problems include:

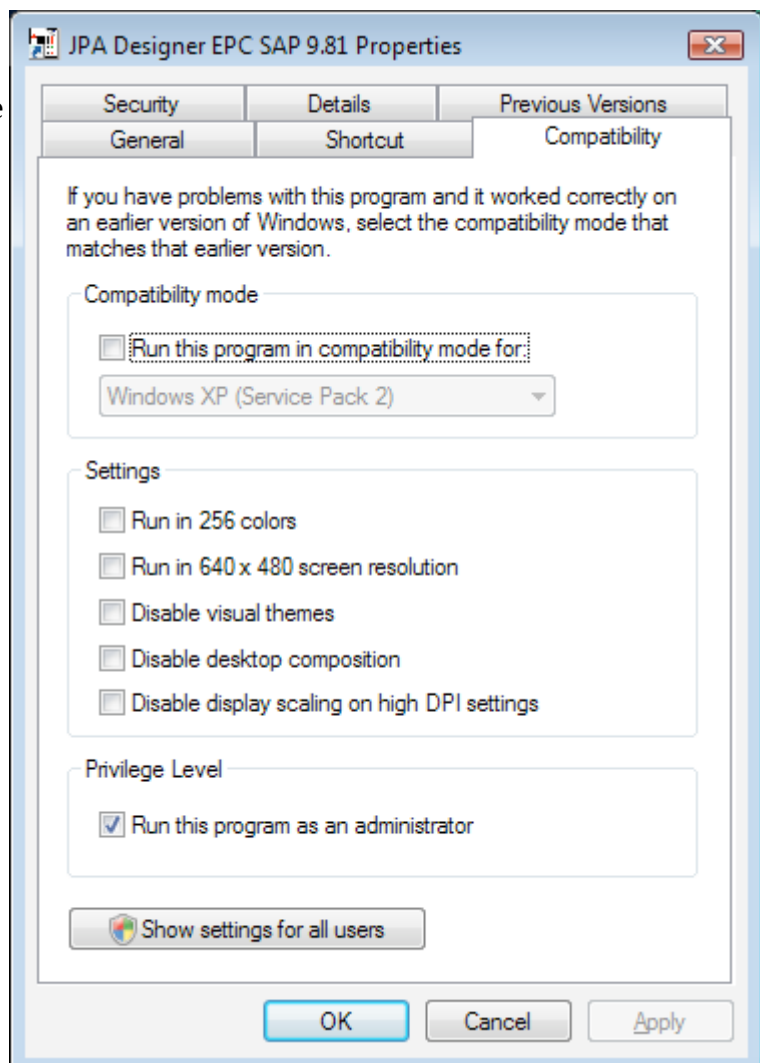
- JPA Designer reports an error type 5 on saving calculations (e.g. Error 5 saving categories file from disk).
- JPA Designer reports an error when an EPC is requested (e.g. Cannot update. Database or object is read only).

Resolution

The problem may be resolved by running JPA Designer in compatibility mode (see Method 1), or by turning off UAC for JPA Designer (see Method 2).

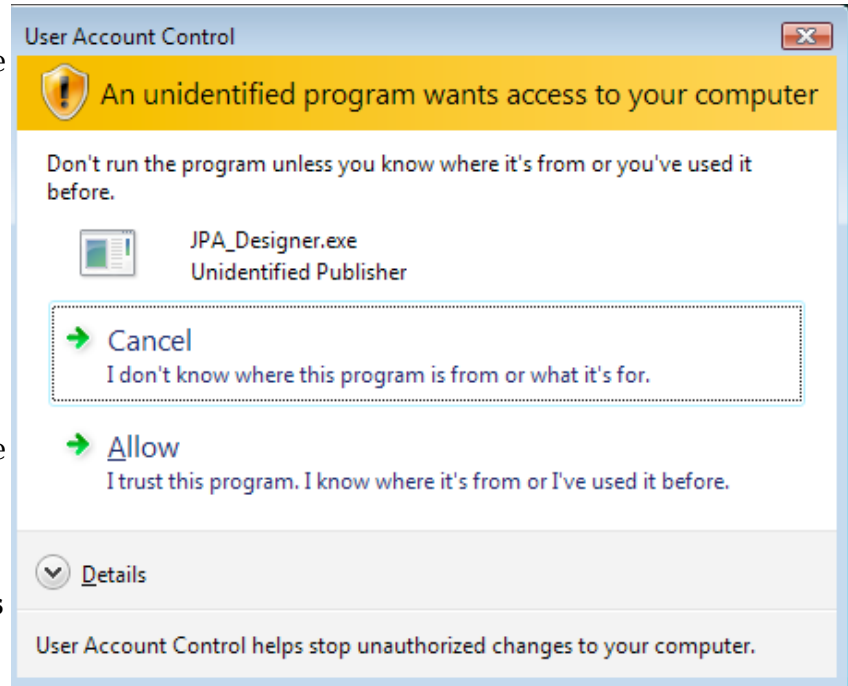
Method 1

1. At the Windows **Start** button, right click on the **JPA Designer** icon and select **Properties**. The Properties dialogue opens.
2. Select the **Compatibility** tab.
3. Tick the box **Run this program in compatibility mode for** and select **Windows XP (Service pack 2)** from the drop-down.
4. Tick the box **Run this program as an administrator**.
5. Click **OK**.
6. Run **JPA Designer** as normal.



Method 2

1. At the Windows **Start** button, right click on the **JPA Designer** icon and select **Run as administrator**. The **UAC** dialogue opens.
2. Click **Allow**.
3. To prevent having to do this every time you start the program, return to the Windows **Start** button, right click on the **JPA Designer** icon and select **Properties**.
4. In the **Compatibility** tab tick **Run this program as an administrator**.
5. Click **OK**.
6. Run **JPA Designer** as normal.



Further information

Additional information about JPA Designer may be found on our web site (www.techlit.co.uk).

Technical support enquiries by email only to support@techlit.co.uk.